

## "30 minutes of English"

### Lesson 7.

#### Topic: "Shopping"

Date: 01.09.16

**Task 23. Complete the dialogue.**

1. A: \_\_\_\_\_ I help you?
2. C: Yes, can I \_\_\_\_\_ this on?
3. A: Certainly. The \_\_\_\_\_ room is over there, on the left.
4. A: \_\_\_\_\_ it OK?
5. C: No, it's \_\_\_\_\_ big. Have you got a smaller \_\_\_\_\_?
6. Yes, \_\_\_\_\_ you are. Any good?
7. C: Yes, I'll \_\_\_\_\_ it.
8. A: OK.
9. C: How \_\_\_\_\_ is it?
10. A: 50\$. Enter your \_\_\_\_\_ number, please.
11. A: Would you like a \_\_\_\_\_?
12. C: Yes, please.
13. A: Here you are. The receipt's inside.
14. C: \_\_\_\_\_ you.



**Task 24. In pairs, practice reading the dialogue out. Then swap the roles repeating the same kind of conversation but using a different kind of clothing and doing some variations.**

**S** **Task 25. What problems can you have with the types of product below? Did you have any of these problems yourself?**

<b>gadgets</b> 	<b>furniture</b> <i>It's scratched</i> 
<b>food</b> 	<b>clothes</b> 

**Task 26. Match the words with their meanings.**

- |                |                                               |
|----------------|-----------------------------------------------|
| 1. refund      | a) the same product again                     |
| 2. replacement | b) document showing that you bought a product |
| 3. receipt     | c) your money back                            |

**Task 27. The conversation is not very polite. Can you make it more polite?**

**Shop assistant:** Yes, what do you want?

**Customer:** There's a problem with this product that I bought last week.

**Shop assistant:** What's wrong with it?

**Customer:** There's a hole in it. I want a refund.

**Shop assistant:** I don't know what we can do.

