"30 minutes of English"

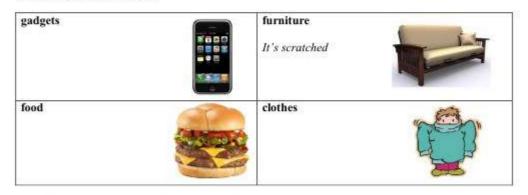
Lesson7.
Topic: "Shopping"
Date: 01.09.16

Task 23. Complete the dialogue.

1.	A: I help you?
2.	Yes, can I this on?
3.	A: Certainly. The room is over there, on the left.
4.	A: it OK?
5.	C: No, it's big. Have you got a smaller ?
6.	res, you are. Any good?
7.	C: Yes, I'll it.
8.	A: OK.
9.	: How is it?
10	A: 50\$. Enter your number, please.
11	A: Would you like a ?
12	2: Yes, please.
13	A: Here you are. The receipt's inside,
14	C. VOU.

Task 24. In pairs, practice reading the dialogue out. Then swap the roles repeating the same kind of conversation but using a different kind of clothing and doing some variations.

Task 25. What problems can you have with the types of product below? Did you have any of these problems yourself?



Task 26. Match the words with their meanings.

1. refund a) the same product again

2. replacement b) document showing that you bought a product

receipt c) your money back

Task 27. The conversation is not very polite. Can you make it more polite?

Shop assistant: Yes, what do you want?

Customer: There's a problem with this product that I bought last week.

Shop assistant: What's wrong with it?

Customer: There's a hole in it. I want a refund.

Shop assistant: I don't know what we can do.

