

"30 minutes of English"

Lesson 8.

Topic: "Shopping"

Date: 02.09.16

W Task 28. Look at the example of a complaint letter. Write a similar letter about any product. Check these words in your dictionary.

purchase unfortunately to be disappointed effort unacceptable resolve resolution

Dear _____,

On Nov. 27, 2009, I purchased a Widget 3000, model #123456, from your store at 456 Main St. in Anytown.

Unfortunately, the product does not work. While the Widget starts up fine, it turns itself off after just five or ten minutes of operation. I am disappointed because I paid for a Widget that is clearly not in working order. Each time it shuts itself down, I have to stop what I am doing and restart it. As I purchased the Widget specifically to save time and effort, this is unacceptable to me.

Please resolve this problem by giving a full refund. I paid cash for the widget, and thus prefer cash in return. I attached a copy of the receipt.

Please let me know when I may return the faulty Widget and get a replacement that's in full working order.

I'm looking forward to your reply and the resolution of this matter. Please contact me at the above street address or email, or by phone at 555-555-5555.

Sincerely,

S Task 29. Match the words with the pictures. There are three more words.

jacket shirt belt cap beret boots cap badge trousers badge of rank epaulette



1



2



3



4



5



6



7

R Task 30. Complete the text. Use these words.

iron brush put on take off clean polish wash

He *takes off* (1) his combat uniform. First, he _____ (2) his uniform and he _____ (3) and _____ (4) his boots. After that he _____ (5) his shirt and _____ (6) his cap. Next, he _____ (7) his uniform again and he has drill with his platoon.

W Task 31. Describe your uniform.

Example: I have camouflage trousers. My cap is green.